



National Health Insurance Administration,
Ministry of Health and Welfare

Public version

Virtual NHI Card User Manual

Version date: 06.27.2022



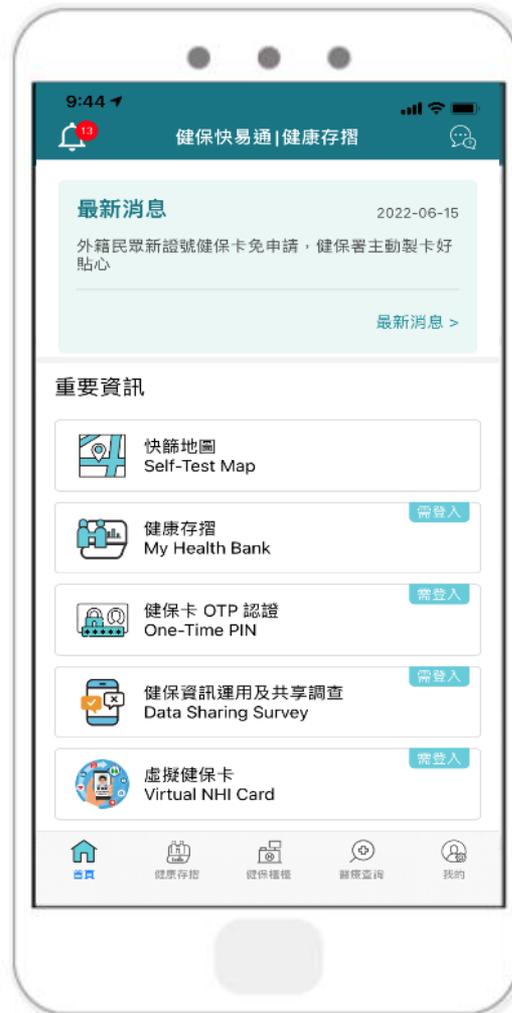
Outline



- 1. Download and Register the NHI APP**
- 2. Apply for a Virtual NHI Card**
- 3. Virtual NHI Card Authorization and Cancellation**
- 4. FAQs**

01.
Download and
Register the NHI
APP

Download the NHI APP



NHI APP



Registration

- Enter the NHI APP and then register and go through the mobile device authentication process.

- Click “My” → “Log in” → “Mobile device authentication”



Registration



< 上一頁 裝置認證

請選擇裝置認證方式

 行動電話認證
Mobile phone number authentication

說明 開始認證

 裝置碼認證
Mobile device code authentication

說明 開始認證

There are two ways to register the NHI Card:

- ① **Mobile phone number authentication** : The mobile phone number and the NHI Card belong to the same person.
- ② **Mobile device code authentication** : Go to the “NHI Card Online Service Registration System” for NHI Card registration and mobile device verification.

The mobile phone number and the NHI Card belong to the same person.

① Mobile Phone Number Authentication

上一頁 裝置認證

請選擇裝置認證方式

| | |
|---|--|
|  | 行動電話認證 Mobile phone number authentication |
| 說明 | 開始認證 |

| | |
|---|-------|
|  | 裝置碼認證 |
| 說明 | 開始認證 |

Registration

Mobile Phone Number Authentication

< 上一頁 行動電話認證

開始行動電話認證前，請準備好以下內容

- 1 健保卡**
健保卡號後 4 碼



- 2 行動裝置安裝本人 SIM 卡**
適用對象：本人申辦且門號登記為本人月租型門號。

- 3 關閉 WIFI，使用 4G/5G 網路**
因需驗證行動裝置 SIM 卡，電信公司僅支援 4G/5G 網路認證，以核對您的身份資訊。

準備好了 All ready

- **A prepaid phone number cannot be authenticated.**
- **Please use mobile device code authentication instead.**

Before starting the mobile phone number authentication process, prepare the following:

1. **Last 4 digits of the NHI Card.**
2. **The mobile number registered is monthly contract mobile number of the applicant.**
3. **Turn off Wi-Fi, use 4G/5G.**

Click “All ready”

Registration

Mobile Phone Number Authentication

< 上一頁 行動電話認證

開始行動電話認證前，請準備好以下內容

- 1 健保卡**
健保卡號後 4 碼



全民健康保險
NATIONAL HEALTH INSURANCE

陳筱玲
A223456789
89/01/01
0000 1234 **5678** 樣本

- 2 行動裝置安裝本人 SIM 卡**
適用對象：本人申辦且門號登記為本人月租型門號。

- 3 關閉 WIFI，使用 4G/5G 網路**
因需驗證行動裝置 SIM 卡，電信公司僅支援 4G/5G 網路認證，以核對您的身份資訊。

準備好了

- Click “**Confirm**” to agree to the User Term and Conditions and the Personal Privacy Statement.

11:07
◀ App Store

< 上一頁 行動電話認證

「利用行動電話號碼辦理身分驗證服務」使用者約定條款及隱私權告知條款

修訂日期：110年6月9日

臺灣網路認證股份有限公司（以下簡稱本公司）所提供的利用行動電話號碼辦理身分驗證

本功能係中央健康保險署委託臺灣網路認證股份有限公司透過五大電信公司 4G/5G 行動網路進行行動身分識別。

確定 Confirm

一、行動身分識別（以下簡稱服務一）係指由您發動查詢以確認您為進行交易所提供之行動

Registration

Mobile Phone Number Authentication



< 上一頁 行動電話認證

Enter the last 4 digits of the NHI Card
請輸入健保卡卡號後 4 碼

XXXX-XXXX-

Mobile phone number
手機門號

ID number (ID)/ARC number
身分證號/居留證號

- Click the “eye” icon to view. Check if the information entered is correct.

new



- After the first authentication is completed, the iOS system can use Face ID (Touch ID) to log in.

Registration

Mobile Phone Number Authentication

- Set a 6-12 digit password

← 上一頁 行動電話認證

Set a registration password
請設定註冊密碼

Re-confirm the registration password
再次確認註冊密碼

請設定健保卡網路服務註冊密碼，作為後續登入本APP
及持健保卡登入網路服務使用

下一步

- Login valid for 2 hours

← 上一頁 行動電話認證

行動電話認證成功!



密碼設定完成，為確保資料安全，登入狀態最久只保留2
小時，2小時後請輸入帳號(身分證號或居留證號)及您所
設定之密碼重新登入。

確定

After setting the password, the login will only last for 2 hours to maintain the security of information. After 2 hours, please log in again.

Must go to the NHI
Card Online Service
Registration website
and operate.

② Mobile Device Code Authentication

上一頁 裝置認證

請選擇裝置認證方式

| | | |
|--|----|------|
|  行動電話認證 | 說明 | 開始認證 |
|  裝置碼認證 mobile device code authentication | 說明 | 開始認證 |

Registration

Mobile Device Code Authentication

← 上一頁 裝置碼認證

開始裝置認證前，請準備好以下內容

- 1 登入健保卡網路服務系統**
請先使用桌上型電腦，備妥健保卡及讀卡機，登入本署『健保卡網路服務註冊系統』。
- 2 取得行動裝置認證碼**
參考以下畫面，取得行動認證碼。

衛生福利部中央健康保險署 健保卡網路服務註冊

行動裝置認證(Mobile Device Verification)

| | |
|-----------------------------------|--|
| 系統訊息 System Message | |
| *行動裝置帳號 (Mobile Device Number) | N12450**** 產生裝置認證碼 Produce Verification Code ← 上一頁 Previous Page |

*裝置認證方式有以下兩種：
There are two ways of mobile device verification:

- 1 請使用手機讀取QR-Code中之裝置認證碼：
Please use your mobile phone to read QR-Code
- 2 將裝置認證碼輸入手機進行認證：
Enter the verification code to your mobile phone

R17b63g9

準備好了

Before starting the mobile device code authentication process, please prepare the following:

- 1. Use a desktop computer, prepare your NHI Card and card reader, log in to “NHI Card Online Services Registration.”**
- 2. Obtain the mobile device authentication code from “NHI Card Online Services Registration.”**

【NHI Card Online Services Registration】

<https://cloudicweb.nhi.gov.tw/cloudic/system/mLogin.aspx>

Registration

Mobile Device Code Authentication

- Enter “NHI Card Online Services Registration”
- Click “Register for New Account”



衛生福利部中央健康保險署

NATIONAL HEALTH INSURANCE ADMINISTRATION MINISTRY OF HEALTH AND WELFARE

健保卡註冊停用，請持身份證明文件臨櫃辦理】(本署各地聯合服務中心及連絡辦公室)

← 上一頁 裝置碼認證

開始裝置認證前，請準備好以下內容

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- 2 取得行動裝置認證碼**
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衛生福利部中央健康保險署 健保卡網路服務註冊

行動裝置認證(Mobile Device Verification)

| | |
|-----------------------------------|-----------------------------------|
| 系統訊息 System Message | N12450**** |
| *行動裝置帳號 (Mobile Device Number) | 產生裝置認證碼 Produce Verification Code |
| | ← 上一頁 Previous Page |

*裝置認證方式有以下兩種：
There are two ways of mobile device verification:

- 1 請使用手機讀取QR-Code中之裝置認證碼：
Please use your mobile phone to read QR-Code
- 2 將裝置認證碼輸入手機進行認證：
Enter the verification code to your mobile phone

R17b63g9

準備好了

登入 LOGIN

瀏覽器 Browser Chrome 100.0.4896.127

作業系統 Operating System Windows

支援使用健保卡 Support NHI card

註冊密碼 Registration Password

請插入健保卡後,輸入註冊密碼再按【登入】鈕
Please insert the NHI card. Enter the password and click “LOG IN”

清除 CLEAR

登入 LOGIN

註冊 REGISTER FOR NEW ACCOUNT

重寄認證信 VERIFICATION EMAIL

忘記註冊密碼 FORGOT YOUR PASSWORD?

刪除註冊申請 CANCEL REGISTRATION

Registration

Mobile Device Code Authentication



衛生福利部中央健康保險署
NATIONAL HEALTH INSURANCE ADMINISTRATION MINISTRY
OF HEALTH AND WELFARE

健保卡網路服務註冊
NHI Card Online Services Registration

中 En

全民健康保險網路服務註冊管理作業要點

103 年 8 月 19 日 健保承字第 1030080065 號令發布，自 103 年 10 月 1 日生效
104 年 9 月 18 日 健保承字第 1040080077 號令修正發布，自 104 年 10 月 1 日生效
107 年 8 月 6 日 健保承字第 1070030482 號令修正發布，自 107 年 8 月 15 日生效

一、為提升行政效率，加強便民服務，全民健康保險保險人（以下稱保險人）提供使用者申辦保險人提供之健保業務及其他網路服務（以下稱本服務），特訂定本要點。

十五、保險人對於認可之載具種類及提供行政機關(構)本服務身分查驗機制，供完成註冊之使用者申辦其他網路服務等資訊，應同步公布於全球資訊網站。

我已閱讀完畢，並瞭解相關規定
I have read and understood the rules.



If there are problems operating the “NHI Card Online Services Registration”, please contact the service line.

- **Click “I have read and understood the rules.”**

Registration

Mobile Device Code
Authentication

Download the installer components and finish testing.

元件下載及電腦環境設定

步驟1：請下載元件安裝檔(請使用系統管理者權限執行安裝)

Windows

下載元件安裝檔 元件安裝手冊 健保卡元件_Windows(Firefox瀏覽器)設定說明

Setup.zip MD5驗證碼：e967750e8f68a4e393aec2c51fa275bf
Setup.exe MD5驗證碼：40b3f8697e3881aecf0ea7723b62e2fd
Setup.msi MD5驗證碼：e69b1b9408a843634dbacf2a287246c2

檢測環境

檢測健保卡認證

Test NHI Card authentication

讀取健保卡 驗證健保卡 清除

| | |
|-------|-----------------------|
| 瀏覽器版本 | Chrome 100.0.4896.127 |
| OS | Windows |
| 是否支援 | ✓ |
| 回應訊息 | |
| 連線狀態 | 伺服器連線 正常 |

Insert the NHI Card into the card reader and test the environment :

Click “Test NHI Card authentication” to confirm that “Read NHI Card” and “Verify NHI Card” are working normally.

※Does not fit the environment: Download and install according to the components provided by the system to complete settings.

Registration

Mobile Device Code
Authentication

Fill out application information:

健保卡網路服務註冊-申請

NHI Card Online Services Registration-Apply

| | |
|--|---|
| 系統訊息 System Message | ① Confirm the component installation is complete. |
| * 姓名 Name | <input type="text" value="甄健康"/> <input type="button" value="讀取 (Read)"/> ② → Click "Read" 請晶片讀卡機插入健保卡後，按『讀取』驗證健保卡 Please insert the NHI card into the Smart IC card reader, and click "Read" to verify the NHI card. |
| * 戶號 Household ID number | <input type="text" value="FB123456"/> 請參考戶口名簿封面左上角的號碼(圖示) Please refer to the number on the top left side of the cover of Household Certificate. |
| * 戶籍鄉鎮里鄰 Household Registration Address | 請選擇縣市 <input type="text" value="臺北市"/> 請選擇鄉鎮市區 <input type="text" value="信義區"/> 請選擇村里 <input type="text" value="和平里"/> <input type="text" value="10"/> 鄰(Neighborhood) ③ Enter "Household No.", "Household Registration Address." 請插入健保卡並輸入戶號及戶籍鄉鎮里鄰後按【下一步】 Please insert the NHI card, enter the Household ID number and Household Registration Address and click "Next". |

Click "Next" →

下一步 Next

回登入頁 Back to Home

Registration

Mobile Device Code Authentication

健保卡網路服務註冊-申請 NHI Card Online Services Registration-Apply

系統訊息
System Message

* 請輸入註冊密碼
Enter Password

.....

**④ Set a registration password:
Same password set as NHI APP.**

* 註冊密碼長度必需6-12碼。
password length must be 6-12 character.

弱
weak

中
Medium

中強
Medium Strong

強
Strong

* 再次確認密碼
Confirm Password

.....

* 強式密碼包含英文大寫、英文小寫、數字、特殊符號(~!@#% ^ & *)混合並且長度8碼以上，特殊符號不可為(空白)、(大於>)、(小於<)符號。
Strong passwords contain a mix of English uppercase, lowercase, numbers, and special symbols (~! @ # \$ % ^ & *), and are longer than 8 characters. Special symbols cannot be (Blank), (greater than >), (less than <) symbols

聯絡電話
Local Phone

() - #

行動電話
Mobile Phone

(**0912**) - **345678**

⑤ Enter the mobile phone number.

本項行動電話將作為未來行動裝置之認證使用，請務必輸入。

Be sure to enter the mobile phone, which will be used as a certification for mobile devices.

Registration

Mobile Device Code Authentication

* E-Mail(主要)
E-mail (Main)

xxxx@gmail.com



因與微軟郵件伺服器連線異常，建議不要填寫微軟e-mail信箱(如hotmail, livemail...)，以免無法收到本署寄發的信件。

Due to the unstable connection with the Microsoft mail server, it is recommended not to fill in the Microsoft e-mail (such as hotmail, livemail ...), so as to avoid missing the e-mail sent by the NHIA.

⑥ Enter E-mail

E-Mail(備用)
E-mail (Spare)



⑦ Click "Apply" →

確認申請 Apply

上一頁 Back

回登入頁 Back to Home

⑧ System email notification review finished: If you do not log in to the NHI Card Online Service Registration system within 5 days, this application will be invalid.

親愛的 甄健康 您好：

您申請衛生福利部中央健康保險署「健保卡網路服務註冊」已審核完成，為確保您健保卡註冊使用安全，請立即點選「[健保卡註冊認證作業](#)」進行線上認證，以完成註冊程序。

Your registration for the online services of the NHI Card has been approved. Please log on the [webpage of](#)

登入 LOGIN

瀏覽器
Browser Chrome 100.0.4896.127

作業系統
Operating System Windows

支援使用健保卡
Support NHI card

註冊密碼
Registration Password

請插入健保卡後，輸入

Please insert the NHI card. Ent

登 入
LOG IN

清 除
CLEAR

註 冊
REGISTER FOR NEW ACCOUNT

重寄認證信
RESEND VERIFICATION EMAIL

忘記註冊密碼

刪除註冊申請

Registration

Mobile Device Code Authentication



行動裝置認證

Mobile Device Verification



行動裝置管理作業

Mobile Device Management



註冊密碼變更

Change Password



基本資料異動

Update Basic Information

Click “mobile device Verification” → “Produce Verification

行動裝置認證(Mobile Device Verification)

| | |
|---|-------------|
| 系統訊息 System Message | |
| * 行動裝置帳號 Mobile Device Number | G12345***** |
| 產生裝置認證碼 Produce Verification Code 回上頁 Previous Page | |

- * 進行裝置認證需先點選『產生裝置認證碼』按鈕，系統將產生QR-Code 及 裝置認證碼明碼兩種形式之裝置認證碼。
To verify your mobile device, please push the "Produce Verification Code" bottom, the system will generate QR-Code or verification code.
- * 行動裝置具照相機功能，建議使用健保署『健保快易通』行動服務之APP以讀取QR-Code方式進行裝置認證。
If the mobile device has a camera function, it is recommended to verify by reading QR-Code through NHI Express APP.
- * 行動裝置不具照相機功能，建議使用健保署『健保快易通』行動服務之APP可將頁面之裝置認證碼明碼輸入手機裝置認證。
If the mobile device does not have a camera function, it is recommended to verify by entering Verification Code through NHI Express APP.

Registration

Mobile Device Code Authentication

* 裝置認證碼有效時間至 民國 ~~111~~ 年 05 月 03 日 10:00:00，若超過裝置認證碼有效時間，請重新產生裝置認證碼。

Device verification code is valid until 2022/05/03 10:00:00. If verification code is invalid, please regenerate the device verification code again.

* 裝置認證方式有以下兩種：

There are two ways of mobile device verification:

1. 請使用手機讀取QR-Code中之裝置認證碼：
Please use your mobile phone to read QR-Code:
2. 將裝置認證碼輸入手機進行認證：
Enter the verification code to your mobile phone:

E19k324F

mobile device authentication code



Please select one of the following ways to authenticate:

< 上一頁 裝置碼認證

請選擇以下任一方式進行裝置認證

 QR code 掃描認證
QR code authentication

 輸入裝置認證碼
Enter the mobile device authentication code
驗證碼

E19k324F

確認

1 Open the NHI APP on the mobile phone
→ select the “Mobile device code authentication”

2 Method 1. Click “QR code authentication” and scan the QR code on the desktop.
Method 2. Enter the mobile device authentication code.

Registration

Mobile Device Code Authentication

Mobile device authentication successful:

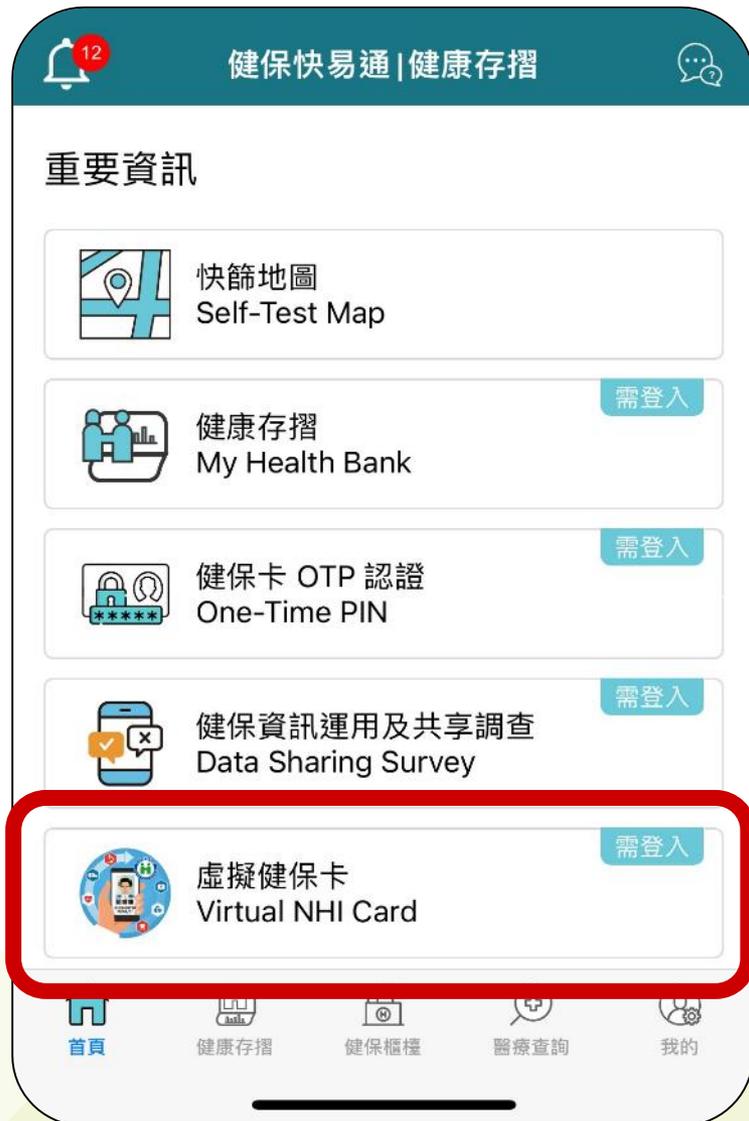


- 3 Click "Confirm" → Enter account and password
- 4 Click "Login with account and password," and then use the service.

After the first authentication is completed, the iOS system can use Face ID (Touch ID) to log in.

02.
**Apply for a Virtual
NHI Card**

Apply for a Virtual NHI Card



首頁

健康存摺

健保櫃檯

醫療查詢

我的

Application through:

- ① NHI APP.
- ② Any region division of the NHIA.
- ③ Any health professional operating the “Home Health Care Integration Plan” can submit an application for their cases of the plan.

Apply for a Virtual NHI Card

- Check “I agree to privacy policy and terms of service”
- Click “General Application”

< 上一頁 虛擬健保卡

全民健康保險
NATIONAL HEALTH INSURANCE

虛擬健保卡

查詢可受理虛擬健保卡之院所名單

院所名單

提醒您

所上傳相片為本人資料，如有不實，健保署得拒絕其申請虛擬健保卡，嗣後發現非本人者，

同意 隱私條款與服務政策

I agree to privacy policy and terms of service

專案申請 (醫事 / 臨櫃人員)

一般申請

General Application

< 上一頁 虛擬健保卡

上傳身分證正面

未滿 14 歲得以身分證正面或
健保卡正面照片作為申請資料

提醒您

所上傳相片為本人資料，如有不實，健保署得拒絕其申請虛擬健保卡，嗣後發現非本人者，得終止使用。若經發現以不正當行為領取保險給付，將依健保法第 81 條第 1 項規定處以罰鍰，涉及刑責者，移送司法機關辦理。於就醫時，醫事機構無法依相片辨識本人相貌，本人需提供國民身分證或其他足以證明身分之文件以供查驗；若無法提供查驗，醫事機構得拒絕本人使用虛擬健保卡就醫。

同意

Apply for a Virtual NHI Card

< 上一頁 虛擬健保卡

上傳身分證正面

未滿 14 歲得以身分證正面或
健保卡正面照片作為申請資料

*提醒您目前視訊診療可用實體卡或
虛擬卡，如虛擬卡尚未審核完成，您亦
可使用實體健保卡進行視訊診療，不
影響就醫權益。

確定

Confirm

If the Virtual NHI Card has not yet completed reviewed, the system will activate the “Virtual NHI Card without photo for the insured” to use for video consultations.

(Must show identification for the doctor to confirm identity.)

→ Click “Confirm”

Apply for a Virtual NHI Card

Upload Photo

< 上一頁 虛擬健保卡

上傳身分證正面
未滿 14 歲得以身分證正面或
健保卡正面照片作為申請資料

中華民國國民身分證

姓名：甄健康
生日：70/1/1
發證日：84/1/1

G123456789

Upload a photo

上傳照片 重設 下一步

首頁 健康存摺 健保櫃檯 醫療查詢 我的

Upload photo :

- ✓ Select photo, use camera, or select a file.
- ✓ For those under 14 years of age: upload NHI Card.
- ✓ Foreigners upload front of Alien Resident Card (ARC).

If the camera is open but there is a blank screen, go to “Settings.”

→ Allow permissions to “Open camera”.

選擇照片

使用相機

選擇檔案

< 設定 健保快易通

允許「健保快易通」取用

位置 永不 >

相機

Siri 與搜尋 >

通知 橫幅、聲音、標記 >

Apply for a Virtual NHI Card

Upload Photo



The screenshot shows the 'Virtual NHI Card' application interface. At the top, there is a back arrow and the text '上一頁 虛擬健保卡'. Below that, the main heading is '上傳正面半身照' (Upload Front-Facing Half-Body Photo) with a subtitle '詳細相片規則請見下方說明' (Detailed photo rules are listed below). A large dashed box contains a placeholder image of a man in a suit. Below the photo area, there are three buttons: '上傳照片' (Upload Photo), '重設' (Reset), and '下一步' (Next Step). The '上傳照片' button is circled in red. At the bottom, there is a section titled '請確認您已經了解健保卡相片規格' (Please confirm you understand the NHI Card photo specifications) with a checklist of requirements and a small photo of a woman.

← 上一頁 虛擬健保卡

上傳正面半身照
詳細相片規則請見下方說明

上傳照片 重設 下一步

請確認您已經了解健保卡相片規格

- 近年半身個人照
- 正面且五官清晰
- 不可後製加工
- 頭飾不可過大
- 頭部不可裁切
- 檔案小於 5 MB

Confirm the photo specifications of the Virtual NHI Card:

- ✓ **Recent photo** of the upper body.
- ✓ Front-facing, clear facial features.
- ✓ **No** post-editing/processing.
- ✓ Accessories on head **cannot** be too large
- ✓ **No** part of the head can be cropped out of photo.
- ✓ File size smaller than **5MB**.

Note:

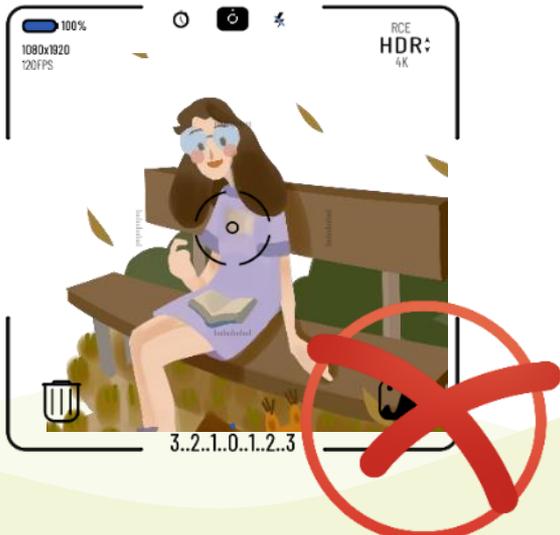
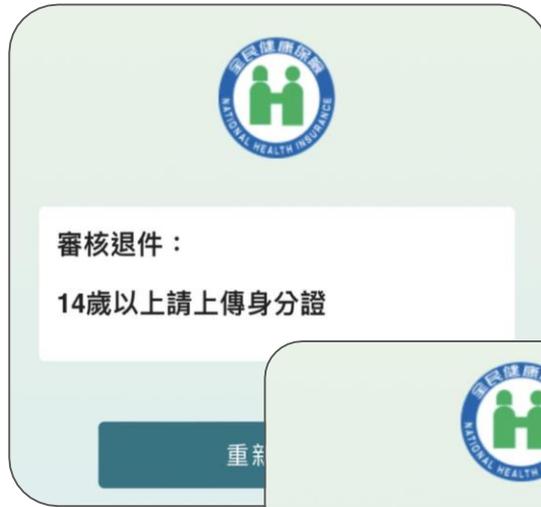
1. Use ID photo with a **white background**.
2. Upload ID according to age.

Apply for a Virtual NHI Card

Under Review

Common reasons of rejections:

- 1. Please upload ID card if you are 14 years of age or older.
- 2. If the photo submitted does not match photo on ID.
- 3. There cannot be a non-white background in the photo.



Apply for a Virtual NHI Card

Please Confirm
Information for Application

If there are errors in the
photo or ID document:

Click on “**Pencil**” to edit.

< 上一頁 虛擬健保卡

確認申請資料

身分證件資料：

中華民國國民身分證

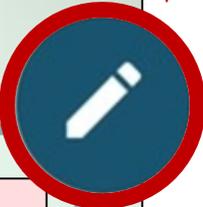
姓名：甄健康

生日：70/1/1

發證日：84/1/1



G123456789



< 上一頁 虛擬健保卡

虛擬健保卡畫面預覽：

我的虛擬健保卡



G123456789

請確認虛擬卡是否足以辨識身分，如五官不夠清晰，將退件請您重新申請。

申請人電話 **0912 -345-678**

申請人聯絡信箱 **xxx@gmail.com**

送出虛擬健保卡申請

Apply for a Virtual NHI Card

Under Review

Your application is under review.

The screenshot shows a mobile application interface for the National Health Insurance (NHI) system. At the top, there is a navigation bar with a back arrow and the text '上一頁' (Previous Page) and '虛擬健保卡' (Virtual NHI Card). Below the navigation bar is the NHI logo, which consists of a blue circle containing two stylized human figures in green and the text '全民健康保險' (National Health Insurance) and 'NATIONAL HEALTH INSURANCE'. The main content area has a white background with a light blue border. It contains the following text: '為確保您的就醫權益，健保署正在審核您提供的文件。' (To ensure your right to medical care, the NHI is reviewing the documents you provided.), '請等待 7 個工作天' (Please wait 7 working days), and '※ 提醒您 ※' (Reminder). Below this, there is a red text block: '目前視訊診療可用實體卡或虛擬卡，如虛擬卡尚未審核完成，您亦可使用實體健保卡進行視訊診療，不影響就醫權益。' (Currently, telemedicine can be used with either a physical card or a virtual card. If the virtual card has not been reviewed yet, you can also use a physical NHI card for telemedicine, which will not affect your right to medical care.). At the bottom of the page, there are two buttons: a dark blue button labeled '使用虛擬健保卡' (Use Virtual NHI Card) and a light blue button labeled '重新申請' (Re-apply).

【中央健康保險署】已受理
申請虛擬健保卡 [收件匣](#)

甄健康 您好：

一、感謝您申請虛擬健保卡，為確保您的就醫權益，本署正在審核您提供的文件，請等待7個工作日。

二、審核結果會再以電子郵件通知或您可至本署全民健保快易通|健康存摺APP點選虛擬健保卡查看。

祝您 健康、快樂

衛生福利部中央健康保險署敬啟
<本MAIL係以系統傳送請勿直接回信>

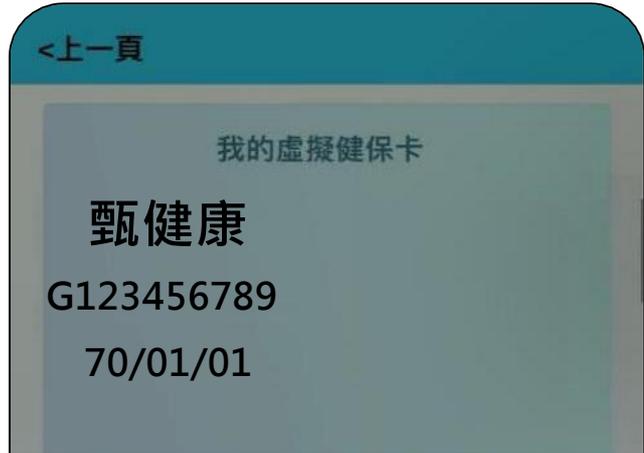
- ✓ While reviewing your application, the NHIA will send an email notification to notify your application is under review.
- ✓ **The time for review is 7 working days.**

Apply for a Virtual NHI Card

Under Review

Your application is under review.

Before the review is complete, you can use a Virtual NHI Card without photo. (The ID or other ID document shall be provided.)



為保障您的就醫權益，本署先開通您「無照片」虛擬卡，請併同 國民身分證 或其他足以證明身分之文件 就醫使用。

確定

Apply for a Virtual NHI Card

Under Review



When the Virtual NHI Card is under review:

- ✓ To protect the right to seek medical attention, you can use **the Virtual NHI Card without photo.** (The ID or other ID document shall be provided.)
- ✓ To prevent the QR code from being copied and misused, **the system will auto-update the code every 5 minutes.**

You can manually update the QR code by clicking “Update.”

Apply for a Virtual NHI Card

Application Complete

The applicant's photo is displayed.



【中央健康保險署】虛擬健保卡
 申請審核完畢 ▶ 收件匣

甄健康 您好：

- 一、感謝您申請虛擬健保卡，本署已審核完畢。
- 二、您已可至本署全民健保快易通|健康存摺APP點選虛擬健保卡使用。

祝您 健康、快樂
 衛生福利部中央健康保險署敬啟
 <本MAIL係以系統傳送請勿直接回信>

✓ After you receive an email notification that the review is complete, you may use the functions: **“View Authorizations”** and **“Authorize.”**

View Authorizations

Authorize



03.
Virtual NHI Card
Authorization and
Cancellation

Authorized Use of Virtual NHI Card

Authorizing person

The insured

Authorize



Get

Authorization

Authorized person

Family member or accompanying person



Authorized Use of Virtual NHI Card

Authorize

Authorizing person's mobile phone

- ✓ Click “Authorize”
- ✓ Tick “Agree to Authorize” and click “Confirm”



Authorized Use of Virtual NHI Card

Authorize

Enter the authorized person's information

1 Enter the authorized person's ID number
被授權人身分證號
A223456789

2 Enter the authorization date range
授權日期區間
111年04月29日~111年04月30日

3 Generate a QR code for authorization; then give the code to the person to be authorized for setup.

產生授權 QR 碼

<上一頁

被授權使用人員證號：
A223***789



QR CODE 授權碼
712819

自 111-04-29 起 至
111-04-30 止

檢視授權紀錄

After the setup is complete, click "View Authorization History" to view authorizations.

View Authorization History

Authorized Use of Virtual NHI Card

Get Authorization

※ Before being authorized, the authorized person must complete the Virtual NHI Card application and complete review.

Android

- On the **authorized person's** mobile phone, open the Virtual NHI Card, click “View Authorization”
→ Click “Get Authorization”
→ Scan the **authorizing person's** QR code



View Authorization



Authorized Use of Virtual NHI Card

Get
Authorization

iOS

- On the **authorized person's** mobile phone, open the Virtual NHI Card, click “View Authorization”
 - Click “Get Authorization”
 - Enter the ID number and authorization number of the authorizing person
 - Click “Confirm”

Authorized Person



Authorizing person



Authorized Use of Virtual NHI Card

Get
Authorization

- After scanning the QR code **or** entering the authorizing person's information, the authorizing person's information will appear in the allowed authorization section.

<上一頁

取得授權

可使用授權 (1) : Allowed authorization section

甄健康
G123456789
自 2022-04-29 起 至 2022-05-28 止

授權他人使用 (0) :

無授權紀錄

Authorized Use of Virtual NHI Card

Presenting
Authorization

Authorized person's
mobile phone



- ✓ The **authorized person** clicks “View Authorization” → select authorizing, then you can use the **authorizing person's** Virtual NHI Card.
- ✓ After the end date of the authorization, the authorization will automatically be invalidated.

Authorized Use of Virtual NHI Card

Search/Cancel
Authorization

Authorizing person's
mobile phone



- ✓ Click “View Authorization” to view the list of people who have been authorized, **swipe left** and click “**Cancel Authorization**” to cancel the authorization.
- ✓ The system will ask for reconfirmation, Click “**Confirm**” to cancel the authorization.



Confirm

04. FAQs

Q1 : The smartphone must be connected to the Internet to be able to use the Virtual NHI Card. Is it restricted to a personal network? May it be used on Wi-Fi?

A1 : ① If you choose to use mobile phone number for NHI APP authentication, you may only use a mobile network of one of five major telecommunications companies, and Wi-Fi must be turned off.

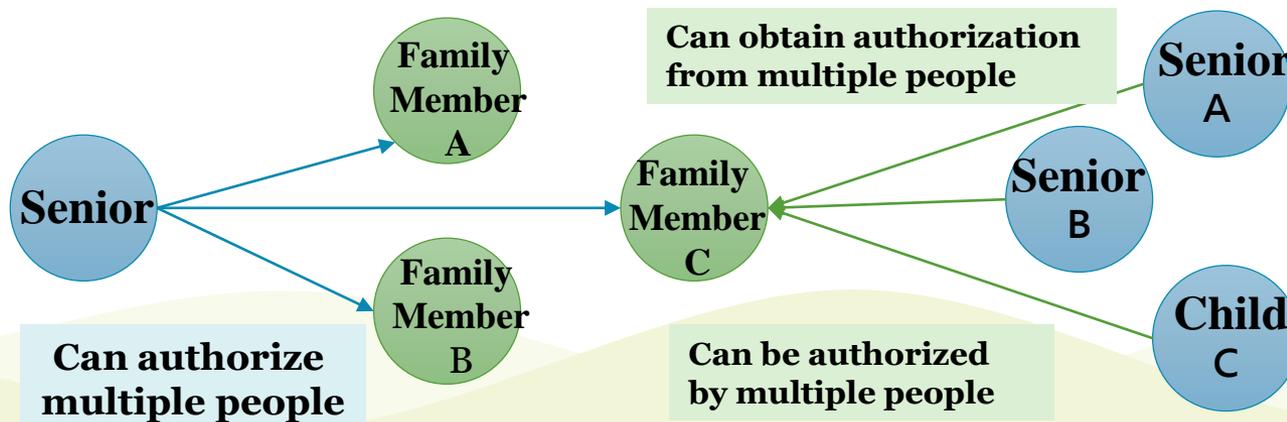
② After NHI APP authentication is complete, you may use the Virtual NHI Card so long you are connected to a network (mobile network or Wi-Fi).

Q2 : Can I apply for multiple Virtual NHI Cards with the same mobile device?

A2 : Anyone who has completed registration of the NHI Card Online Service Registration and bound a mobile device can apply for a Virtual NHI Card. If multiple NHI insured persons have been bound to the same mobile phone, they can log in with the account (ID number) and password to apply for the Virtual NHI Card.

Q3 : The NHI card can be kept and used by multiple family members (taking turns) when accompanying a senior in the family to see a doctor. Can the Virtual NHI Card be authorized to be used by multiple people at the same time?

A3 : The Virtual NHI Card can be authorized to multiple people at the same time; it can also obtain authorization from multiple people at the same time. (Must have completed mobile device authentication and completed application for the Virtual NHI Card)



Q4 : If a senior in the family is accompanied by a foreign caregiver for a medical visit, can the senior's Virtual NHI Card authorize and be displayed on the foreign caregiver's prepaid mobile phone?

A4 : ① The senior can open the Virtual NHI Card on their mobile phone, and give it to the caregiver to complete medical procedures. They may authorize caregiver, and the Virtual NHI Card can be show on the caregiver's mobile phone.

② However, mobile phone authentication cannot be performed on the prepaid mobile number. Please use “mobile device code authentication” instead.

Q5 : How to check which medical institutions accept the Virtual NHI Card?

A5 : People may check on the NHIA website or the NHI APP to see which medical institutions accept the Virtual NHI Card. However, it may vary from department to department for accepting Virtual NHI Card within the same medical institution. Please check with the medical institution in advance.

Q6 : Does the smartphone create a different QR code every time? How long is each code valid? Could someone take a screenshot of the QR code and let other people get authorization?

A6 : Each QR code generated for authorization of the Virtual NHI Card is valid for 5 minutes; the expiration time will be displayed on the phone screen. The QR code is one-time use only. After validity has expired, the QR code is no longer valid to avoid being copied, forged, or duplicated and reused.

Q7 : After the first login with the Virtual NHI Card and after identity verification, every time I see a doctor, will I need to log in before a QR code will be displayed?

A7 : The Virtual NHI Card and NHI APP are integrated, including the identity authentication mechanism. Therefore, when a person clicks the “Virtual NHI Card” button, they will be directed to the login username and password screen. Then, the system will conduct verification by using this mechanism, and the QR code will be displayed after verification is successful.

Q8 : May I still use the QR code I obtained before an NHI Card is voided? (In other words: is the QR code validity connected to the NHI Card validity?)

A8 : The Virtual NHI Card will automatically synchronize with the latest updated database of the NHIA, and the QR code is valid for one-time use only, and will soon be expired in 5 minutes since it is generated. Therefore, the QR code obtained before an NHI Card is invalid.

Q9 : May an insured apply for a replacement for their lost physical card use a Virtual NHI Card?

A9 : The Virtual NHI Card will automatically synchronize with the latest updated database of the NHIA. As long as the NHI APP can log in and the NHI Card information is valid, the Virtual NHI Card service may be used.

THANK YOU

